



The Council of Southeast Pennsylvania, Inc.
4459 W. Swamp Road, Doylestown, PA 18902
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Information/Intervention Line: 1-800-221-6333

JOB DESCRIPTION

TITLE: ADMINISTRATIVE ASSISTANT
REPORTS TO: BUCKS COUNTY RECOVERY SUPPORT SERVICES MANAGER
CLASSIFICATION: NON-EXEMPT, PART TIME

MINIMUM REQUIREMENTS/QUALIFICATIONS:

- Pennsylvania Criminal Recovery Check, The Pennsylvania Child Abuse History Clearance and a FBI Criminal History Background Check required.
- High school education with 2 years of experience providing similar services in a client-service or health care environment.
- Position is based in Bucks County with the expectation that employee will work at locations as needed, using private vehicle. Employee must be able to work independently and collaborate with community and organizational representatives.

ESSENTIAL DUTIES:

- Assist and support maintaining a safe and professional office environment, collaborating with co-workers to maintain necessary program and office supplies. Proper customer service, both internal and external customers, is crucial to the smooth operation of Council services.
- Conduct self in a professional manner by adhering to The Council's Employee Handbook.
- Maintain valid driver's license and safe driving record.

DAILY JOB RESPONSIBILITIES:

- Provide administrative support to the Recovery Support Services programs including CRS and Hospital Warm Handoff projects in Bucks County.
- Enter service recipient data into Recovery Measures database and daily tracking of service recipients coming in for recovery support services.
- Lead tours of the Center, assist in signing up participants for CRS services as needed.
- Support staff, volunteers and Coordinator for incoming calls, emails, inquiries, marketing, fundraising efforts, social media and general contacts.
- Maintain electronic and paper records according to program and Council procedures and in compliance with applicable privacy law.
- Generate and process documents, including but not limited to brochures, marketing materials, supplies orders, participant files, correspondence, reports - paper and electronic, according to Council procedures.
- Conduct required data collection and performance measurements utilizing both outcome and process evaluation strategies.
- Other duties as directed by Executive Director and/or Management Staff.

COMPENSATION: Commensurate with experience and other qualifications.

REVISED: December 2017

Employee Signature

Date

Supervisor Signature

Date